



PARENT VOLUNTEER WORK DEPOSIT INFORMATION

Overview

We strongly encourage families to embrace the mindset of being part of the Competition Center Family and your volunteer time is truly critical for us to host events at Winter Park!

Being part of the Competition Center Family, we need the assistance of **all** our families to produce world-class competitions, events, and fundraisers to support our athletes across **all** disciplines. We encourage families to volunteer for the full spectrum of our events throughout the year, not just those within your child's or children's discipline(s).

- We're all in it together. Volunteer for a variety of events and disciplines!
- One work deposit per family. Hours considered for refund must be earned by April 30
- The minimum age to volunteer is 16.
- Volunteer shifts typically vary between 4-8 hours.
- Choose your type of compensation each time you volunteer!

If you have more than one child in our programs, you must pay the work deposit from the program that has the highest value work deposit amount.

\$300 – 1-Day, 2-Day, and Short Programs

\$600 – 3-Day & Full-time Programs

Volunteer Compensation Options

For your time spent volunteering, you may select the type of volunteer compensation you would like to receive. While all Competition Center families are required to pay one parent volunteer work deposit per family, you have the choice to volunteer for comp tickets instead of a parent hour credit/refund, if you prefer to have complimentary tickets on your account to share with friends or family that do not have passes!

You must indicate which type of compensation you would like each time you sign in to volunteer.

1. **Volunteer Deposit Credit/Refund** – see the “Deposit Credit/Refund Policy” on page 2.
2. **Comp Ticket Vouchers** - 1 voucher for every 6 hours volunteering. Each voucher earned can be redeemed in the winter for a lift ticket or in the summer for a Trestle Bike Park ticket or summer activity day pass. Please review the [full comp ticket policy](#) on our [Volunteer webpage](#) for full details.
3. **Community Service** – youth ages 16+ may volunteer and can opt to apply hours towards community service requirements.

Deposit Credit/Refund Policy

All full or partial credits/refunds will be processed once during the season by May 1. Refunds will be processed to the credit card used for the original transaction. If that card has been compromised, the refund will be issued as resort credit.

Volunteer hours eligible for credit/refund must be completed by April 30 of the current season. Summer hours only apply to the upcoming season and cannot be applied retroactively. While we need and very much appreciate parents' time to volunteer to help us with home-hill events, we understand there are multiple reasons why volunteering may not be feasible for some families. If you choose not to or are unable to volunteer for ANY reason, you will not be eligible for a credit/refund on your work deposit.

If you earn partial hours during the summer season, you must pay the full parent volunteer deposit at time of registration.

If you complete 100% of the required volunteer hours during the summer before the season, please contact the Competition Center office to verify your hours. Once verified, you do not need to pay the parent volunteer deposit during registration.

*AFFIRM PAYMENT PLAN (THIRD PARTY LOAN) DISCLAIMER - REFUND AS RESORT CREDIT

If using the Affirm payment option, you may only be eligible to have your volunteer hours credited to RESORT CREDIT. The partial or full credit amount is based on volunteer hours completed as indicated in the full Parent Volunteer Deposit Policy. All interest is non-refundable. If you do not wish to include the parent volunteer deposit in your Affirm payment, do not include it in your cart when checking out with Affirm. As a separate transaction, [pay the deposit online using your credit card](#) or call 970-726-1590 to pay over the phone.

FULL CREDIT/REFUND

To earn a full credit/refund of the \$300 work deposit, 15 volunteer hours are required. To earn a full refund of the \$600 work deposit, 30 volunteer hours are required. The refund amount is based on the percent of required hours that have been completed through April 30.

PARTIAL CREDIT/REFUND

If you do not complete all the hours required for a full credit/refund, you will receive a partial credit/refund based on the number of hours completed compared to the number required for a full credit/refund. If you work 50% of the required hours, then your family is eligible for 50% credit/refund.

Example: if you pay the \$300 volunteer work deposit and complete 7.5 hours, you will receive a 50% credit/refund or \$150.

SURPLUS HOURS

If you earn over the number of hours needed for a full refund, those additional hours will be transferred to our Comp Ticket book at a rate of 1 ticket per 6 hours. Please see our Comp Ticket policy for information about Comp Tickets and expiration dates.

SEASON-ENDING INJURIES AND PARENT VOLUNTEER CREDIT/REFUND

In the case of a season-ending injury, no reimbursement will be made on the work deposit except for hours worked. A family is still eligible to work off its hours over the remainder of the season after the injury occurs.